

## HEATHER SALMONSEN-KLOTZ, ESQ.

LEAD CLAIMS COUNSEL



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LLOYD'S Delegated Claims Administrator



claims administration *elevated*

### ABOUT HEATHER

Heather is **Lead Counsel of TransEleven Claims Managers, Inc.** As **Lead Counsel** she serves as one of TransEleven's most senior claims attorneys.

Heather oversees claims administration and litigation from initial coverage and claims analysis through resolution, including management of outside counsel, negotiations, mediations and reporting. Heather has over 20 years of experience as an attorney with an expertise in the practice areas of insurance, civil rights, employment liability governmental liability and professional liability.

Prior to joining TransEleven, Heather was a Senior Claims Counsel for Professional Claims Managers, where for over 15 years she handled public entity, employment practices and miscellaneous errors and omissions liability claims for underwriters in London.

Heather has also worked for CIGNA Insurance Group, where she managed short and long-term disability claims.

### EDUCATION

- Southern Methodist University (SMU)  
Dedman School of Law, Juris Doctor (1996)
- Southern Methodist University (SMU)  
Bachelor of Arts (1993)

### PRACTICE AREAS

- **Professional Liability (PL)**  
(25+ professional industries like A&E, real estate, inspectors, agents/brokers, manufacturers, agencies, construction, facilities)
- **Healthcare Liability (PL/GL)**  
(including allied health, home health care, SNF, AL, LTC, rehab facilities, medical transport, clinics, med spas)
- **General Liability (GL)**  
(20+ areas like products liability, construction, special events, liquor, amusement facilities, pyro/vape, equine, canine)
- **Excess Liability (PL/GL)**
- **Insurance Coverage Analysis**
- **Cyber / Media / Technology**
- **Employment Practices Liability (EPL)**
- **Accident / Medical**
- **Government Entity Liability**

### LICENSES AND MEMBERSHIPS

- State Bar of Texas (Attorney at Law)
- Texas Department of Insurance  
(Property & Casualty Adjuster)
- United States Supreme Court

### TRAINING AND CREDENTIALING

- Mandatory continuing education as required by the State Bar of Texas to maintain law license
- Mandatory continuing education as required by the Texas Department of Insurance to maintain Property and Casualty license

