TRANSELEVEN

HEATHER SALMONSEN-KLOTZ, ESQ.

LEAD CLAIMS COUNSEL

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LLOYD'S Delegated Claims Administrator

claims administration *elevated*

ABOUT HEATHER

Heather oversees claims administration and litigation from initial coverage and claims analysis through resolution, including management of outside counsel, negotiations, mediations and reporting. She is one of TransEleven's most senior attorneys.

Heather has over 25 years of experience as an attorney with extensive experience in the practice areas of civil rights, employment liability, governmental liability, professional liability, insurance and litigation.

Prior to joining TransEleven, Heather was a Senior Claims Counsel for the third-party claims administrator, Professional Claims Managers (later known as WLI), where for over 15 years she handled a large volume of files in areas such as public entity, employment practices (EPL), miscellaneous errors and omissions (E&O) and professional liability (PL) for underwriters in London.

Heather has expertise handling claims involving insurance agents, brokers, home inspectors, real estate agents, architects and engineers. She is highly skilled in third-party administration and coverage analysis.

Heather has also worked for CIGNA Insurance Group, where she managed short and long-term disability claims.

EDUCATION

Southern Methodist University (SMU)
Dedman School of Law
J.D. (Juris Doctor)

OUR PRACTICE AREAS

- **Professional Liability (PL)**

  (**25+** professions and industries like A&E, real estate, inspectors, agents/brokers, manufacturers, construction, agencies, facilities)

- **Healthcare Liability (PL/GL)**

  (including allied health, home health care, SNF, AL, LTC, rehab facilities, medical transport, clinics, med spas)

- **General Liability (GL)**

  (**20+** areas like products liability, construction, special events, liquor, amusement facilities, pyro/vape, equine, canine)

- Excess Liability (PL/GL)
- Insurance Coverage Analysis
- Cyber / Media / Technology
- Employment Practices Liability
- Accident / Medical
- Government Entity Liability

BAR ADMISSIONS

Texas

Heather is a **licensed claims adjuster**