

VICTORIA OATES, ESQ.

VICE PRESIDENT



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claims administration *elevated*

ABOUT VICTORIA

Victoria is Vice President of **TransEleven Claims Managers, Inc.**

As Vice President, she is responsible for several lines of business and oversees special PL/GL groups. Victoria also has supervisory responsibility for several attorneys in these practice areas.

Victoria oversees claims administration and litigation from initial coverage and claims analysis through resolution, including management of outside counsel negotiations, mediations and reporting.

Prior to joining TransEleven, she worked for a national insurance defense firm where she handled a wide variety of first and third-party claims involving serious bodily injury, property damage and product defects, as well as other coverage disputes involving commercial and personal lines of insurance products.

Victoria has additional experience in bankruptcy and real estate law. She also served as a Prosecutorial Extern in the U.S. Attorney's Office (Western District of Texas).

EDUCATION

- Baylor Law School (Baylor University)
Juris Doctor
- Southern Methodist University (SMU)
B.A. in International Studies

PRACTICE AREAS

- Third-Party Claims Administration
- Insurance Defense
- Miscellaneous Professional Liability
(Insurance Agents, Real Estate Agents + Inspectors)
- Insurance Coverage Analysis
- Construction
- Architects and Engineers
- GL/Product Liability

LICENSES AND MEMBERSHIPS

- State Bar of Texas (Attorney at Law)
- Texas Department of Insurance
(Property & Casualty Adjuster)
- Dallas Bar Association
- Claims and Litigation Management Alliance
(Dallas Chapter)

TRAINING AND CREDENTIALING

- Mandatory continuing education as required by the State Bar of Texas to maintain law license
- Mandatory continuing education as required by the Texas Department of Insurance to maintain Property and Casualty license



TRANSELEVEN CLAIMS
MANAGERS, INC.